

Section 11: Warranty

The authorized distributor of Overhead Door Corporation products whose name appears below ("Seller") warrants to the original purchaser of the Operator specified below ("Operator"), subject to all the terms and conditions hereof, that the Operator will be free from defects in material and workmanship under normal use and service until the earlier of the following to occur:

1. Two (2) years after the date of installation

or

2. When the Operator exceeds 20,000 cycles of operation, as measured by the integrated cycle counter contained in the Operator.

Seller's sole obligation under this warranty is specifically limited to repairing or replacing, at its option, any parts which shall be determined by Seller to be defective during the warranty period. Any labor charges are excluded and will be the responsibility of the owner.

This warranty applies only to an operator which is installed in commercial or industrial building applications. This warranty does not apply if the Operator has been altered or repaired by any person not authorized by Overhead Door Corporation to do so, or if it has been damaged due to misuse, accident or failure to provide necessary maintenance. This warranty is made only to the original purchaser of the Operator and is not transferrable or assignable.

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES, EITHER EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

IN NO EVENT SHALL OVERHEAD DOOR CORPORATION BE RESPONSIBLE FOR, OR LIABLE TO ANYONE FOR, SPECIAL, INDIRECT, COLLATERAL, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, even if Overhead Door Corporation has been advised of the possibility of such damages. Such excluded damages include, but are not limited to, loss of goodwill, loss of profits, loss of use, interruption of business, or other similar indirect financial loss.

Claims under this warranty must be made in writing promptly to the Seller whose name and address appears to the right, and must be made within the warranty period. (Proof of purchase and identification as the original purchaser may be required.)

Overhead Door Corporation's Operator Division will only accept returned materials that are in warranty. Products being returned must be accompanied by a Return Authorization (RA) Tag. To obtain a Return Authorization Tag please use the following guidelines.

- Complete Operators will not be replaced without prior approval from the Operator Division.
- To return an Operator part during the warranty period, the Seller must contact the Technical Service Group of the Operator Division at 1-800-275-6187. The following information is required: Operator Model Number, Date Code, Voltage, Phase & Horsepower, and a description of the malfunction. The Technical Service Group will issue, via mail, an RA Tag for the part.
- Upon receipt of the part, the Operator Division will evaluate the part for a defect in material and/or workmanship. If it is determined there is a defect, the Seller will be credited the cost of the part. If it is determined there is not a defect in material and/or workmanship, no credit will be issued.

Model # (On electric box cover) _____

Serial # (On electric box cover) _____

Date Code _____

Original Purchaser _____

Installation Address _____

Door Number (Multiple door installations) _____

Door Type _____

Seller _____

Sellers Address _____

Date of Installation _____

Signature of Seller _____